

COMMUNITY HEALTHCARE SYSTEM HEALTH SERVICES

MISSION: To Enrich the Health and Lives of the People We Serve

Call your clinic for non-emergent clinical advice

Centralia

606 1st St., Centralia, KS 66415

Phone: **785-857-3334** Fax: **785-857-3397**

Hours:

Monday to Friday, 8 a.m. to 5 p.m.

Corning clinic: Thursday 4 p.m.-7 p.m.

Frankfort

112 E. 2nd St., Frankfort, KS 66427

Phone: **785-292-4451** Fax: **785-292-4286**

Hours:

Monday, Tuesday, Wednesday and Thursday 8 a.m. to 5 p.m.

Friday 7:30 a.m. to 3 p.m.

Holton

1603 W. 4th St., Holton, KS 66436

Phone: **785-364-3205** Fax: **785-364-3468**

Hours:

Monday, Wednesday, Friday 7 a.m. to 5 p.m.

Tuesday, Thursday, 8 a.m. to 5 p.m.

Saturday, 8 a.m. to 12 p.m.

Onaga

120 W. 8th St., Onaga, KS 66521

Phone: **785-889-4241** Fax: **785-889-4749**

Hours:

Monday to Friday, 8 a.m. to 5 p.m.

Saturday, 8:30 a.m. to 11:30 am

St. Marys

206 Grand Ave., St. Marys, KS 66536

Phone: **785-437-3734** Fax: **785-437-6186**

Hours:

Monday, Friday, 8 a.m. to 5 p.m.

Tuesday, Wednesday, Thursday 8 a.m. to 7 p.m.

Saturday, 9 a.m. to 11 a.m.

Westmoreland

302 Main St, Westmoreland, KS 66549

Phone: **785-457-9890** Fax: **785-457-9891**

Hours:

Monday to Thursday, 8 a.m. to 5 p.m.

Friday, 8 a.m. to 4 p.m.



Community
HealthCare System
NE Kansas

Centralia, Frankfort, Holton, Onaga
St. Marys and Westmoreland

A Team Approach to Health Care Delivery

Call the office for clinical advice or to schedule visits.



A COORDINATED TEAM OF MEDICAL PROFESSIONALS FOCUSED ON YOUR HEALTH

WHAT IS PATIENT CENTERED MEDICAL HOME?

“Patient Centered Medical Home” (PCMH) is a personal model of care where your primary physician/provider at Community HealthCare System leads the team of health care professionals that, collectively, take responsibility for your care, whether you’re being seen at the doctor’s office, if you become hospitalized or are recuperating at home. It is ensuring everyone is on the same page when it comes to your health.

The Medical Home model emphasizes improving and maintaining healthy lifestyles through evidenced base medicine. This is achieved through a high level of accessibility, excellent communication among patients, physician, and staff, and taking full advantage of the latest technologies. We provide care for all patients regardless of race, color, religion, gender, sexual orientation or ability to pay.

WHO IS THE PCMH CARE TEAM?

Your team may include a physician, advanced nurse practitioner, certified physician assistant, nurse, medical assistant, as well as other health professionals, such as a pharmacist or nutritionist. They will help you get healthy, stay healthy, and get the care and services that are right for you. When needed, your provider arranges for appropriate care with other qualified provider specialists.

LEARNING ABOUT YOU. WE WILL...

- Get to know you, your family, past medical and social history.
- Coordinate your care among other health providers and facilities.
- Communicate with you. Give you time to ask questions, and answer them in a way you understand. Make sure you know and understand all of your options for care.
- Help decide what care is best for you, providing full access to evidence-based care and education.
- Treat you as a full partner in your care.

AS A FULL PARTNER, WE TRUST YOU, OUR PATIENT, TO:

- Tell us what you know about your health and illnesses, including medications.
- Tell us your health care goals, needs and concerns.
- Follow the plan your medical team has agreed is best for your health, or let us know why you cannot so we can help, or change the plan.
- Ask other doctors to send us a report about your care when you see them.
- Learn about your insurance, so you know what it covers and understand your financial obligations.
- When calling for an appointment, you will be given a check-in time. Please arrive at the time you are given, or we may have to reschedule you. Same day appointments are available. Our staff will try their best to accommodate you with the next available appointment. After-hours health care needs are directed to our on-call provider and can be reached by calling:
 - Centralia, Frankfort, Onaga, St. Marys, Westmoreland 785-889-4272
 - Holton – 785-364-3205
- Keep scheduled appointments, or re-schedule if conflicts arise.

Prescription Refills

Allow up to 48 hours for medication refills. For fastest response, please have your pharmacy send a medication refill request well before you will need the medications.

myCHCS PATIENT PORTAL – (secure portal)

CHCS has created a web portal that gives you 24/7 access to your health information from the comfort of your home at www.chcsks.org.

The easy-to-use myCHCS Patient Portal provides information on your:

- Lab and Diagnostic Imaging Results
- Medical History
- Request Appointments / Receive Appointment Reminders
- Request Prescription Refills
- For NON-URGENT clinical advice